

Committee(s): Police Authority Board	Dated: 10 December 2025
Subject: Commissioner's Update	Public
Which outcomes in the <i>City Corporation's Corporate Plan</i> does this proposal aim to impact directly?	CoLP impact the following Corp Plan outcomes: Vibrant Thriving Destination- (Community Safety/ CT) Dynamic Economic Growth- (National Lead Force)
Does this proposal require extra revenue and/or capital spending?	N/A
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of: Commissioner of Police	For Information
Report author: Peter O'Doherty, Commissioner	

Summary

The *public* updates for Local Operations and Security and National Economic and Cyber Crime are attached.

Recommendation(s)

Members are asked to:

- Note the report.

Police Authority Board – Commissioner’s Update –

Local Operations and Security

Lady Mayors Show

This year’s Lady Mayor’s Show we know attracted around 300,000 attendees and was viewed by over two million on the television.

The policing operation was expertly led by Gold Commander Umer Khan, Silver Commander Supt Jesse Wynne, Bronze Commander Ch Insp Sarah Dobinson, supported by Det Ch Insp Kev Ives, and the Cycle Team led by Sgt Stu Ford. Their calm leadership, effective decision-making and meticulous planning ensured a smooth and secure operation throughout the day. Proactive arrests were also made during the day, including a male arrested for possessing an offensive weapon and a male for breach of his court order underlining our continued commitment to keeping people in the City safe.

Approximately 380 officers were deployed across a range of roles and the positive feedback received reflects their professionalism, teamwork and dedication.

Right Care Right Person

Implemented on Monday 10th November the Right Care, Right Person (RCRP) initiative ensures that individuals with health or social vulnerabilities are supported by the most appropriate agency. The framework improves the response to Mental health-related incidents by ensuring police work closely with healthcare professionals and police liaison officers, reducing unnecessary police demand while providing safer, more effective support for those who most need it.

Op Zennor

Operation Zennor, the City’s hotspot policing strategy, has achieved a 23% reduction in serious violence within the Bishopsgate night-time economy area between 1st April and 30th September 2025.

Launched as part of the Home office’s national Hotspot Action Fund, the operation combines high- visibility patrols with problem-orientated policing to address both the causes and effects of crime. Intelligence-led deployments by Neighbourhood Policing and CID officers have been informed by detailed analysis of crime and incident data, establishing Bishopsgate at a key hotspot for serious violence in the Square Mile.

Activities have included:

- Partnership work with the Community Safety Team
- Targeted prevention and harm-reduction initiatives
- Support for vulnerable individuals
- Collaboration with businesses and licensing partners to promote a safer environment.

Over the last six months, Op Zennor has delivered:

- 5,403 additional hours of highly visible patrols;
- 52 stop and searches;
- 54 arrests;
- more than 3,400 interactions with the public and business; and
- over 290 engagements with members of the public, focused on vulnerability.

City Safe Bus

Launched last month in partnership with Op Reframe, the City Safe bus has already received extremely positive feedback from residents, businesses, and visitors. Positioned beside the taxi rank at Liverpool St Station the bus is deployed every Thursday, Friday and Saturday evening between 18:00 -23:00. It is a converted ambulance and a place where people can go for support. It is staffed by City of London Police officers, a trained medic and volunteers including the Samaritans and NHS mental health professionals. It offers a safe space for anyone needing anyone to speak to, medical attention or simply to charge a phone.



Criminal Damage - Op Crantock

In the early hours of the 24th October, officers swiftly responded to criminal damage at 77 Coleman Street, where three suspects had smashed windows and sprayed red paint on the building. Thanks to fast response times and effective coordination, two suspects were quickly arrested nearby with incriminating items in their possession.

To support this investigation and strengthen future response capability, AI-powered CCTV analytics are being utilised. This technology helps ensure a proactive and responsive across the square mile. The PAGET (The Palestine Action Group Enforcement Team) has also continued in its development with dedicated staff. Protest-related webinars remain ongoing, with the most recent held on 7th November 2025, attracting 74 attendees and helping maintain confidence among City Partners.

Prolific Shoplifter banned from every Boots Store

A prolific shoplifter who stole over £4,000 worth of beauty and skincare products has been banned from all Boots stores nationwide and has been issued with a three-year Criminal Behaviour Order preventing entry into the City. Between the 7th May and 25th June 2025, the offender committed multiple thefts, including ten incidents at the Moorgate Boots store. The investigation led by the Proactive Acquisitive Crime team reinforces the importance of protecting businesses and securing meaningful results for victims of repeat offending.

Bike Theft Arrests Outside Bishopsgate Police Station

On 20th October 2025, officers arrested two individuals who attempted to steal a bike directly outside Bishopsgate Police Station. The quick response by officers, followed by subsequent guilty pleas, highlight effectiveness of visible policing and the strength of the City CTCTV network in apprehending opportunistic theft and our commitment in the reduction of theft.

Operation Swipe – Reducing Phone Snatching

Phone snatching continues to decline in the City of London. October saw 50 recorded incidents, representing a 9% decrease from last month and a 54% reduction compared with the same period last year. This result reflects the continued which has effectively suppressed what is normally a seasonal spike linked to the release of the new smartphone models.

This progress follows targeted activity throughout September and forms a significant part of the year-to-date reduction in phone-snatch offending in the Square Mile.

The City of London Corporate Communications Team has further strengthened the initiative by delivering crime prevention messaging from Op Swipe, equipping residents, commuters and visitors with practical advice to support both crime prevention and personal safety. For this work the Communications team have been shortlisted for two industry awards for the Op Swipe blue plague campaign.

Cocaine dealer caught by plain-clothes officer and jailed in Cannon Street

A cocaine dealer has been jailed after he was caught by a plain clothes officer. Police stopped a 22-year-old man on Cannon Street on 18th September after observing him handing over a suspicious package Garlick Hill. He was found with 20 snap bags of cocaine and £270 in cash and was arrested. He was later charged with possession with intent to supply Class A drugs and handed a 20-month prison sentence.

Exchanging places at Mansion House

On Thursday 20th November the Cycle Team held an Exchangin Place event at Mansion house. It had eight different partners in attendance including Will Norman – the walking and cycling commissioner for London.

The event had approximately 200 members of public attend and included; 1 x arrest for an illegal e-bike ride, 4 illegal e-bikes seized, 19 cycle security marked, 36 phones security marked, 13 cyclists had their cycles checked over, Lime had approx. 60 engagements and gave away 40 free cycle helmets and VOI was similar also giving away 40 free cycle helmets. Another hugely successful event in making those who work, visit and live in the City safe and feeling safe.

National Lead Force

The following is a summary of National Functions activity within the last quarter.

Strategic Leadership and Engagement

In November Deputy Commissioner Adams hosted the 10th annual SOCEX Economic Crime conference in Stratford-upon-Avon -This two-day event attracted over 400 delegates from policing and wider law enforcement. There was a range of speakers from different organisations covering subjects such as strategy and policy, operational case studies, technology and more. An array of breakout workshops allowed delegates to tailor the experience to their own learning needs. On the second night a gala dinner provided an opportunity to celebrate the contributions of all attendees in the fight against economic crime. The event was supported by some of our closest private partners who also demonstrated their most current technological tools that may assist law enforcement.

In November the Deputy Commissioner also welcomed a delegation of senior police officers from Malta – These officers spent time with several of our National Functions teams including Report Fraud, DCU, the ECCA and the NPCC Asset Recovery team.

National User Group – During the week before public beta go-live, the Report Fraud hosted a National User Group (NUG) conference, one day event attended by over 200 Report Fraud SPOCs from police forces and ROCUs across the country. This event provided them with a comprehensive overview of the new system, functionality and working practices. This event was hosted by delivery partner PWC at their Tower Bridge offices.

Operational Highlights

“Predatory” fraudster sentenced for orchestrating staged car crashes using women he met online -

A man who manipulated women he met on dating sites into participating in staged car crashes has been sentenced to 20-months’ imprisonment. Described by investigators as “predatory in his approach”, the offender orchestrated a series of deliberate collisions beginning in June 2020. He used multiple aliases to conceal his identity and build trust with victims. The investigation was led by IFED with the offender eventually pleading guilty to six counts of fraud by false representation. An application has also been submitted for a compensation order of £6,000.

Man and woman arrested after £10k found hidden inside teddy bear - September saw an unusual case for officers in the Fraud Operations team, who arrested a man and a woman in connection with a romance fraud involving £10,000 in cash hidden inside a teddy bear. The victim, believing she was helping her romantic partner escape from an oil rig, was manipulated into sending the money by post—concealed within the soft toy. Officers were alerted to the situation and quickly intervened, identifying both suspects and uncovering further fraudulent activity linked to the pair. They were interviewed and have since been released under police bail while enquiries continue.

National Support and Coordination

New Report Fraud system, the replacement for Action Fraud, now in public beta with full launch scheduled for early December - The new Report Fraud service, designed to help the public and businesses report cyber crime and fraud quickly, securely, and confidently, is now in public beta. This marks a major milestone in replacing Action Fraud with a smarter, victim-focused platform that will transform how fraud and cyber crime are reported across the UK. Public beta means the service is live and open to users, while we continue to monitor performance, gather feedback, and make refinements ahead of the full launch. It’s a critical phase that ensures the system is robust, responsive, and ready to meet national demand.

City of London Police coordinated the national response to romance fraud on World Romance Scam Prevention Day - The City of London Police joined forces with public and private sector partners in London in October to mark World Romance Scam Prevention Day. With speakers from organisations including Bumble Inc, Ofcom, UK Finance, Barclays, and the Metropolitan Police, the event showcased the power of partnership in tackling deception that exploits trust, love, and vulnerability. The day also featured powerful testimony from survivors and campaigners. Hosted by the DateSafe team, a multi-agency working group led by the City of London Police that brings together law enforcement, tech platforms, financial institutions, regulators, and victim advocates to tackle romance fraud, the engagement day united experts from across sectors to confront one of the UK’s fastest-growing threats.

Media Highlights

Operation Machinize 2 - Reporting on Operation Machinize 2, a joint operation coordinated by the NECC and CoLP, has been widespread. During the month of October multi-agency activity took place targeting barbers and other cash-rich businesses on the High Street. During the intensification period 2,734 premises were visited by police and wider law enforcement (NCA, HMRC, Trading Standards, Immigration Enforcement and others). There were 220 police arrests, 703 immigration arrests, £538K cash seizures, £9.4M assets restrained and £3.4M Account Freezing Orders, as well as numerous other partnership sanctions. Individual forces have publicised activity throughout the intensification, and a final joint release from the NCA and CoLP received good coverage.